



Responsible Sourcing Policy

Purpose

Through this Policy, Swiggy aims to promote responsible and sustainable sourcing practices across its operations and extended value chain, in alignment with global sustainability standards and applicable regulatory requirements. Swiggy will:

- Promote ethical labour practices, reduce environmental impact, and support inclusive community development through its sourcing decisions
- Seek to prevent and address adverse social and environmental impacts through supplier engagement, capacity building, and responsible governance
- Encourage transparency and continuous improvement by engaging with suppliers who align with Swiggy's sustainability values and Supplier Code of Conduct

Scope

This policy applies to Swiggy, its group companies and their employees, and is encouraged across its wider ecosystem including users, restaurant partners, merchant partners, brand partners, delivery partners and other third-party service providers.

Policy Statement

Guided by responsible sourcing principles and evolving sustainability expectations, Swiggy engages with suppliers in alignment with the Supplier Code of Conduct

- Swiggy promotes responsible sourcing by encouraging suppliers to adopt ethical, legal, and sustainable practices
- Suppliers are expected to uphold fair labour practices, ensure safe working conditions, and prohibit discrimination, child labour, or forced labour
- Environmental responsibility is promoted through waste reduction, energy efficiency, and resource conservation
- Local sourcing is encouraged, where feasible, to minimize environmental impact and support local communities
- Quality, safety, and regulatory adherence are non-negotiable, and suppliers must maintain necessary certifications and approvals
- Swiggy may conduct assessments, request documentation, or perform audits to evaluate supplier practices and manage associated risks
- Suppliers are expected to cooperate during onboarding, training, and performance reviews to ensure alignment with Swiggy's values and expectations
- Concerns or grievances can be raised through designated channels and will be addressed confidentially and appropriately

Governance

Swiggy has established a multi-tiered ESG governance framework to ensure robust oversight and integration of environmental, social, and governance priorities across the organization. Oversight is provided by the Board-level Sustainability and CSR Committee with the relevant functions responsible for implementation.

The policy undergoes periodic reviews, with any amendments requiring approval from the Board Committee and being communicated to the appropriate stakeholders.